



Firmware Update for Certain Pioneer In-Dash AV Receivers

Oct 15th, 2020

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update for **only the following Pioneer In-Dash AV Receivers sold in Australia and New Zealand. Installation on any other product could cause irreversible damage.**

DMH-Z6350BT
DMH-ZF9350BT

This firmware update corrects the following matters.

- Amazon Alexa functional updates.
 - Alexa Media service addition (Deezer)
 - Alexa Communication function support (Alexa Call, Drop In, Messaging, Announcements)
 - Alexa Alarm function support
 - Alexa Timer function support
 - Alexa Reminder function support
- Minor bug fixes

To perform this update, the following items are needed:

- Pioneer In-Dash AV Receiver
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32 or NTFS.

Instructions on installing the firmware are provided on the same page as the firmware update. Installation of the update should take about fifteen minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website:
<https://www.pioneer.com.au/firmwaresoftware/>
2. Transfer the files to the USB storage device for insertion into the Pioneer In-Dash AV Receiver.

Questions

If you have any questions, please contact Pioneer Customer Service at tech.call.centre@pioneer.com.au, Monday through Friday, 9:00 AM - 5:00 PM (EDST), excluding holidays.

Sincerely,

Pioneer Electronics Australia Pty Ltd.