



## Firmware Update (version 8.14) for Certain Pioneer Audio Receivers

Jan 20, 2022

**Dear Valued Pioneer Customer:**

We would like to inform you of the availability of a firmware update (version 8.14) for certain Pioneer audio receivers. **This firmware update is only for the following Pioneer receivers sold in Australia & New Zealand:**

MVH-S425BT	FH-S725BT	FH-S820DAB	DEH-S720DAB
DEH-S5250BT	DEH-S4250BT	MVH-S325BT	

**Warning: Installation on any other product could cause irreversible damage.**

The update version to download and install will depend on the existing firmware version on your unit. **Please download the firmware update file according to your unit's current version.** (Refer to the Firmware Update Instructions for directions on checking the current version.)

Your units	Your unit's current firmware version	Update version
MVH-S425BT, FH-S725BT, FH-S820DAB, DEH-S720DAB, DEH-S5250BT, DEH-S4250BT, MVH-S325BT	Version 8.xx (Lower than 8.14)	Version 8.14

This firmware update:

- [Addresses an issue where Bluetooth device pairing information cannot be retrieved.](#)
- [Provides minor bug fixes](#)

**In order to perform this update, the following items are needed:**

- Pioneer receiver: MVH-S425BT, FH-S725BT, FH-S820DAB, DEH-S720DAB, DEH-S5250BT, DEH-S4250BT or MVH-S325BT
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32

Instructions on installing the firmware are provided on the same page as the firmware update.

Installation of the update should take no more than ten minutes to complete.

**How to obtain the free firmware update:**

1. Download the firmware update file to a computer from the Pioneer website:  
<https://www.pioneer.com.au/firmwaresoftware/>
2. Transfer the files to the USB storage device for insertion into the Pioneer receiver.

**Questions**



If you have any questions, please contact the Pioneer Technical Support team via our website at <https://www.pioneer.com.au/contact-us/>, Monday through Friday, 9:00 AM - 4:30 PM (excluding holidays).

Sincerely,

**Pioneer Electronics Australia Pty Ltd.**