



Notice regarding connection to the Android Auto app when using Samsung S22 handsets for Pioneer In-Dash AV Receivers

July 01, 2022

Dear Valued Pioneer Customer:

We would like to inform you about an issue connecting to the Android Auto app when using Samsung S22 handsets on selected Pioneer in-dash AV receiver models.

This notice is only for the following Pioneer In-Dash AV Receivers sold in Australia and New Zealand: AVH-Z7050BT, AVH-Z5000DAB, AVH-Z5050BT, MVH-Z5050BT, AVH-ZL5150BT, DMH-Z5150BT, AVH-Z7150BT, AVH-Z5100DAB, AVH-Z5200DAB, AVH-Z5250BT, AVH-Z7250BT, SPH-DA250DAB and DMH-Z5350BT.

Currently, it has been confirmed that the Samsung S22 handsets can potentially fail to connect correctly to the Android Auto app when connected to selected Pioneer AV receivers.

The Android Auto app has been corrected at version 7.7. We recommend all customers experiencing this issue to update their Android Auto app to Ver. 7.7.

Questions

If you have any questions, please contact the Pioneer Technical Support Team via our website at <https://www.pioneer.com.au/contact-us/>, Monday through Friday, 9:00 AM – 4:30 PM (excluding holidays).

Sincerely,

Pioneer Electronics Australia Pty Ltd.